



Hampshire  
County Council

# **Health and Adult Social Care Select Committee**

## **Adults' Health and Care Covid-19 update**

28<sup>th</sup> June 2021



**Hampshire**  
County Council

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# Response and Recovery Update

Jess Hutchinson



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# Response

- Continuing to monitor performance against duties under the Care Act 2014
- Continuing to monitor people who have had their care paused, particularly those living at home
- Supporting the management of outbreaks in care homes and other care and community settings
- Increasing number of home visits (revised guidance for staff)
- Co-ordinating the distribution of temporary Covid funding to providers
- Use of temporary Covid funding to support unpaid carers through the use of targeted grants

# Recovery of Day Services & Respite Services

- Older Adults: 150 people returned to day services
- Younger Adults: over 800 people returned to day services
- Additional capacity within services is largely driven by social-distancing requirements, therefore unlikely to see any wider return until there is a change in the rules around social-distancing
- Providers are continuing to offer out-reach support where required
- Some providers, particularly Younger Adults', are continuing to provide a digital service
- Small number of providers who have chosen not to re-open
- *HCC Care* respite services (main provider of respite for younger adults) have re-opened offering stays of up to 1 week although still at reduced capacity

# Testing, Vaccination & Self-Isolation

- Local Test & Trace service operated by HCC – 92% closure rate
- Test & Trace service will operate the Hampshire Coronavirus Support Line from 1 July 2021
- Supporting Public Health colleagues in the rollout of the Vaccination Champions programme to vulnerable adults e.g. people with a learning disability
- Monitoring levels of vaccinations of people living in care settings as well as staff working in them
- Supporting the Zero-Waste Vaccinations programme: 24 March – 4 June allocated 6988 out of 7533 (92.7%) slots to HCC staff
- Self Isolation Support service being set-up:  
Test & Trace will make the calls to individuals  
VCS / District & Borough infrastructure previously used to support people shielding will provide the infrastructure and support on the ground for people self-isolating

# Getting Going Again Fund

- £950,000 grant programme (from £3.8m MHCLG funding)
- Designed to support people who were identified as Clinically Extremely Vulnerable or Clinically Vulnerable
- 83,000 people classed as CEV living in Hampshire (many more CV)
- Help people recover from the impacts of the pandemic and return to more normal ways of life, in a way that is safe
- Aimed at local voluntary and public sector organisations (including district and parish councils)
- Time-limited – monies allocated by 31 March 2022
- Guidance on the amount of grant-funding allocated to each of the 11 boroughs and districts aligned to the number of people classed as CEV in each area

# Resilience of the workforce

- Staff wellbeing remains a key focus for the department alongside the wellbeing of service users and carers
- Robust wellbeing offer available for staff
  - Staff Wellbeing & Support Hub
  - Connect & Reflect sessions
  - Online resources e.g. Five Ways to Wellbeing
- Ongoing weekly monitoring of staff attendance at team level for operational teams
- Regular surveys to monitor staff wellbeing:
  - Anxiety & depression and stress
  - Muscular-skeletal
- Roll-out of wider health and safety awareness working at home
- Requirement to continue to support staff, particularly *HCC Care* staff in the longer-term to deal with the psychological impacts of Covid



# Recovery phase

- Department formally transitioned from response to recovery on 30 March 2021, with Recovery Executive Group re-established
- Bronze stood down, replaced with Recovery Escalation & Steering Group - operational and tactical focus to support cross-service planning
- Strategic recovery objectives have been refreshed for staff audience
- Recovery roadmap in development for next 2 years (internal audience), to include reflection on what we have achieved since March 2020
- Staff fully engaged in Future Ways of Working planning and transition
- Lessons Learned review underway to share successes, support further improvements, and inform wider regional reviews including that of the Hampshire Safeguarding Adults Board
- Emergency Planning guidance and training needs under review, to capture learning from Covid

# Recovery in action – some examples

- Long-Term Strategy and Market Position Statements being updated in light of Covid, for publication in the autumn
- Refreshed 2021/22 Business Plan and key performance metrics in development for July 2021 publication (internal)
- Continued focus on delivering our ambitious transformation agenda (T19, T21 and strategic change e.g. CareDirector)
- Plans and Equality Impact Assessments developed for SP23 proposals, Balancing the Budget consultation now underway (7 June – 18 July)
- New technology including residents' wi-fi access and digital activity tables installed across HCC Care homes – very positive response from residents and staff
- Promoting and maximising use of Older Adults' Short Term Services as part of 'Home First' approach
- Demand Management & Prevention remains an important priority, including making best use of Wider Community Assets
- Preparation for unlocking day services and increasing respite capacity as restrictions are eased
- Ongoing use of temporary Infection Prevention funding to provide Covid support in AHC settings

# Care Home update

Graham Allen

Director of Adults' Health and Care

# Progress of Covid-19 within Hampshire's care homes

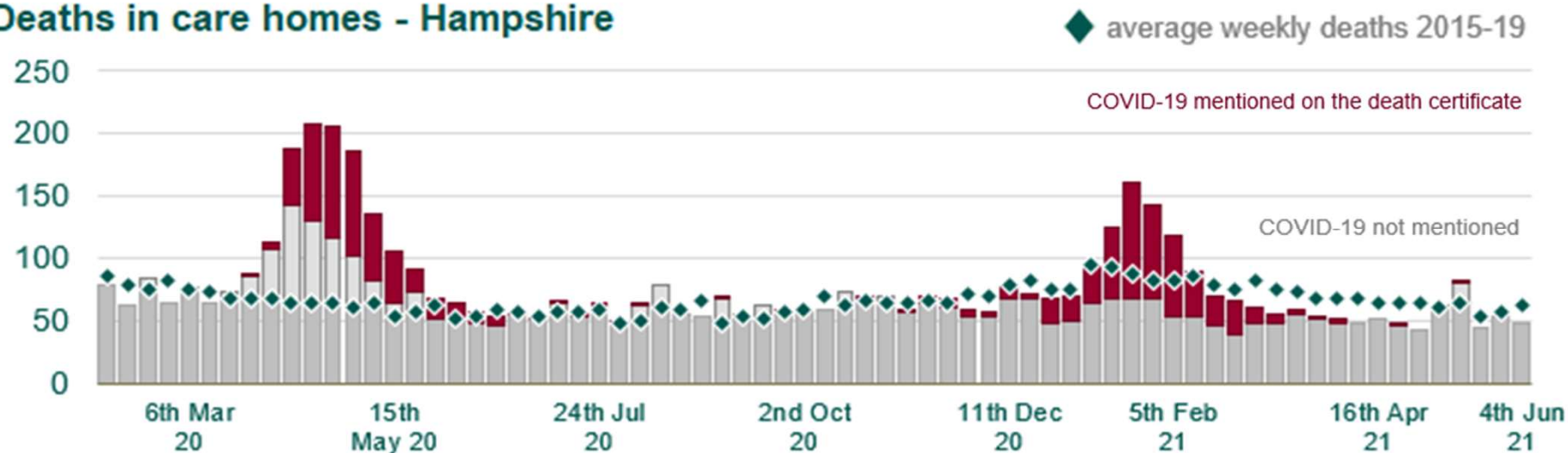
For the time period requested – from 1<sup>st</sup> February 2020 to 4<sup>th</sup> June 2021 (ONS week 6 2020 to week 22 2021) and registered up to the 12<sup>th</sup> June 2021

- there have been **5,463** deaths from all causes in Hampshire care homes (nursing or residential)
- **987** of these deaths had COVID-19 mentioned on the death certificate -  
– in line with Govt. reporting; within 28 days of a positive COVID-19 test
- These figures are based on date of death occurrence as opposed to date of registration. They reflect all deaths registered as at the 12<sup>th</sup> of June 2021 and are subject to revision, especially the most recent weeks.

\*The source of the underlying data is - Death registrations and occurrences by local authority and health board published by ONS. The graphs are adapted from Latest excess mortality and place of death analysis – up to Week 22 released by LKIS South East, Public Health England.



## Deaths in care homes - Hampshire



Data source: ONS Death registrations and occurrences by local authority and health board. Analysis produced by LKIS South East, Public Health England. Figures for most recent weeks are subject to revision and should be treated with caution. This includes all deaths that occurred up to the 4<sup>th</sup> June 2021 but were registered up to 12<sup>th</sup> June 2021.



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## Executive Summary - Residential Care Home Covid-19 Tracker

Snapshot Date  
Thu 17 Jun 2021

Residential Care Homes  
(using Capacity Tracker)

483

Homes with Covid-19  
Residents

10

Residents

10,589

Residents with Covid-19

15

Residents with Covid-19



Residents  
Covid-19 Vaccinations

1st Dose

91.8%

2nd Dose

86.7%

Staff

Covid-19 Vaccinations

1st Dose

88.1%

2nd Dose

74.0%

Total CQC Beds

14,043

% CQC Bed Occupancy

75.4%

Total NCT Beds

12,735

% NCT Bed Occupancy

83.1%

% NCT Bed Occupancy



Residents Flu Vaccinations

8,694

% Residents Vaccinated

82.1%

Overall Pressure



Workforce Pressure



Overall PPE Status



# Continued vigilance and support

- Sector risks; continued close oversight and support – overall occupancy rates significantly below pre-pandemic levels, staff fatigue and wellbeing significantly impacted
- Levels of resident and staff vacancy relatively high across Hampshire, but some hesitancy remains and recent announcement by Govt. for all staff in care home settings is being worked through carefully
- Proposal that from / about 21<sup>st</sup> July retrospective care home death data for all / each care home will be published by CQC
- Financial and other support in this year – some £58m+ financial support; £18m additional payments for HCC commissioned care, plus more than £41m of Govt. Grants for in-year financial support for the care sector



Thank you

